### Persuasive Narrative Workshop Series

**SESSION 1: Introduction to Persuasive Narratives** 

February 23, 2021

Michael Miller Muriel Bañares Miller Brown·Miller Communications, Inc.



### Persuasive Narrative Workshop Series

Fellows Persuasive Narrative Workshop Series			
Session 1	Introduction to Persuasive Narratives	Feb. 23	
Session 2	Building Your Persuasive Narrative	March 23	
Session 3	Putting Your Persuasive Narrative to Work	April 27	





- Introductions
- Overview: What is a persuasive narrative and how does it work
- Story Arcs
- Elements of a Persuasive Narrative
- Examples
- Next Steps

#### **POLL QUESTION**

How often do you presently share stories about your practice to help people understand an issue?

- 1: Never
- 2: Once a year
- 3: Every few months
- 4: Monthly
- 5: Regularly

What is a Persuasive Narrative?

- Use of human drama to win interest and support
- Door opener for engaged discussion



# Elements of communication

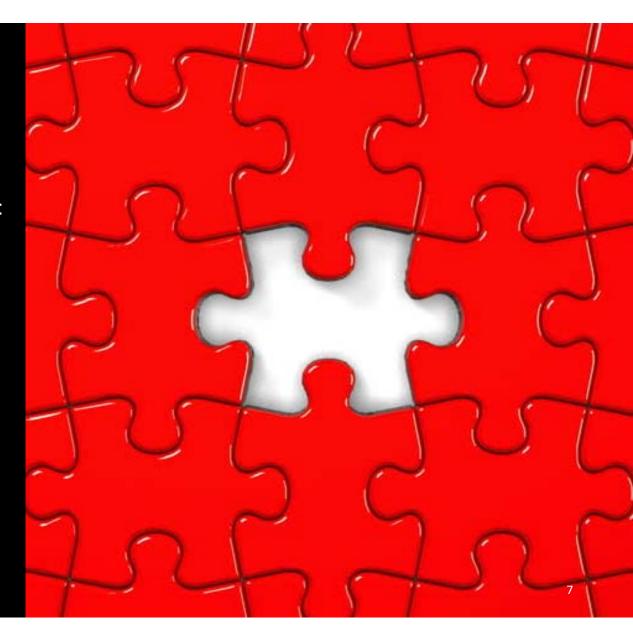
- Understand your audience
- WHAT does your audience need to know?
- WHY should they care?
- ACTION: What should they do with the information?

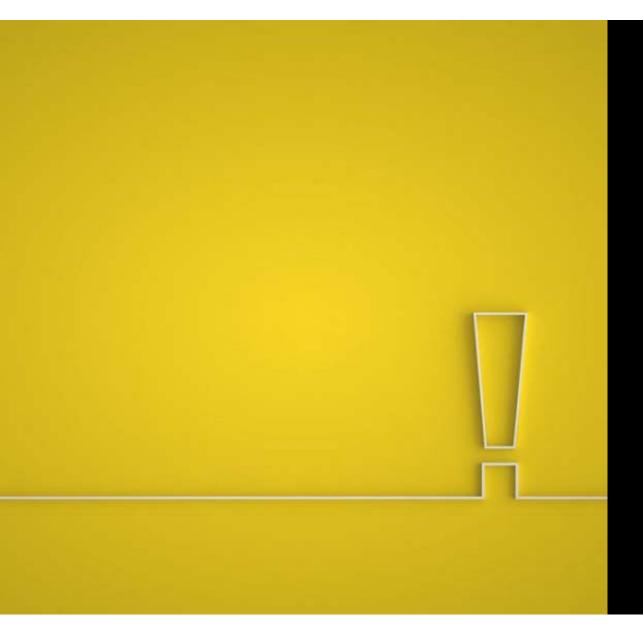




Z ua##£nfl‰£·f# a·lvn;jn#nnl#£# |;£»°

- Qv « h#l#avtu#£fi» afil
- E ; n#\vnjn#\s#\jsE
- ?n#vfl£;#un#lntavfl







# Z u‰#lu£·}l# tun‰#jafin°

- -n;nsxfl\(\mathbb{E}\) < «£fit·;v\(\mathbb{n}\)fl
- 2ssyjvn; jvnfl
- Pnfl£ fijnfl
- .£; taj tl
- . }£ · ‡
- Pnaju
- .£;;njŧÆ;fl
- 7.;lvit
- E ‡unfi



## % j †√£ ;

8 √n #un~ # √fnj †√£;

- Ba|n##ø
- Qv- « }n
- Ma·fki h





But to be memorable...

...Tell a story



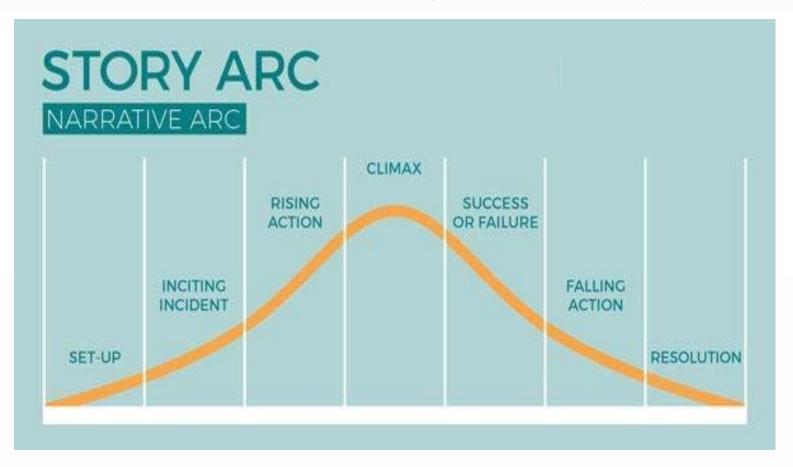
#### Why a Persuasive Narrative?

- We remember
- We connect
- We empathize
- We commit
- Offers tangible evidence
- Human perspective

## What Makes a Story Powerful?



### **Understanding the Story Arc**



### Presenting the Facts...

- High unemployment, especially in low-paying service sector jobs
- Lower-income families struggling to pay rent, utilities, bills
- Families food insecure— many for the first time
- Families stretch budget by buying cheap, typically unhealthy foods which exacerbate existing chronic health issues
- CalFresh under-utilized among Pandemic's newly impoverished

# ...Versus Telling a Story





### Manny's Story

ng, dedicated family man especially proud of his two young children.

shocked. He looked 10 years older. His sugar levels had spiked and his

st their food service jobs and we're worried about eviction. They were

foods, which were wrecking the careful diet we'd worked out together

n about the CalFresh program. I also reminded him that his health was

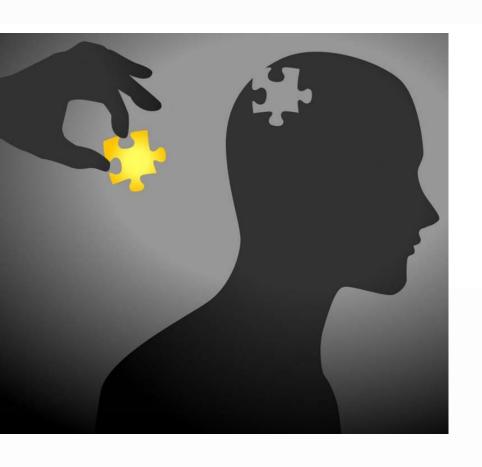
ike his old self again. He'd signed up for CalFresh, his family was eating online nutrition classes. He's still struggling financially, but with a better

en devastated by this pandemic will also learn about the government

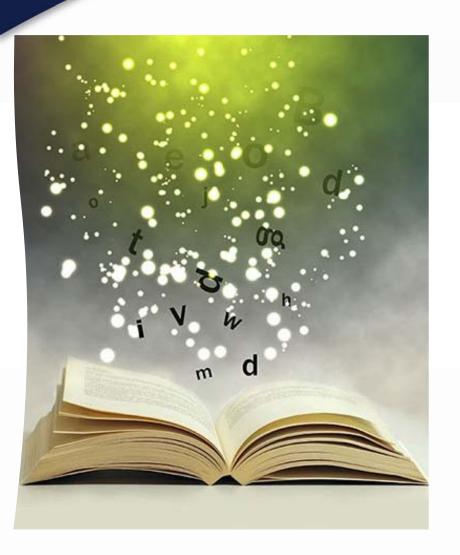
### Following Your Story Arc

- Set Up: Hard-working family living on edge
- Inciting Incident: COVID-19 Recession
- Rising Action: Unemployment, Lost Income, Stress, Anxiety, Poor Diet
- Climax: Weight gain, pre-diabetes
- Success or Failure: Access CalFresh
- Falling Action: Improved diet, health
- Resolution: Re-employed





- Put a face on the crisis?
- Help people understand the situation?
- Make it real and relevant?
- Create Empathy?
- Identify with the character
- Memorable and re-tellable?
- Offer a realistic first step?
- Invite action?



#### When the Arc Falls Flat

- Story is too sterile
- Facts and figures dominate
- Exhaustive detail
- Resolution doesn't feel concrete
- Audience doesn't connect



### Persuasive Narrative Workshop Series

Fellows Persuasive Narrative Workshop Series			
Session 1	Introduction to Persuasive Narratives	Feb. 23	
Session 2	Building Your Persuasive Narrative	March 23	
Session 3	Putting Your Persuasive Narrative to Work	April 27	

### **Keep the Conversation Going**

#### Michael Miller

mike@brownmillerpr.com

Muriel Bañares Miller

muriel@brownmillerpr.com

(925) 370-9777



### Thank you



www.ChampionProvider.ucsf.edu ChampionProvider@ucsf.edu







Funded, in part, by USDA SNAP-Ed, an equal opportunity provider and employer.

### Putting the Persuasive Narrative to Work

- Where does it fit?
- How do you introduce it?
- Remember, this is the first step to building a relationship
- Know your audience, what matters to them, and tailor appropriately
- Different audiences may want to receive information in different ways Pilot your stories with your target audience
- Value of using composite characters